

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Stephen J. Swartz et al.

Examiner:

AVELLINO, JOSEPH E 10/07/03

Application No.:

09/451,827

Group Art Unit:

2143

Filed:

November 30, 1999

Docket No.:

8567.121US01

Title:

OPERATIONS ARCHITECTURE TO IMPLEMENT A LOCAL SERVICE

ACTIVATION MANAGEMENT SYSTEM (AS AMENDEDECEIVED

M&G Bar Code:

23552

Technology Center 2100

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: MAIL STOP RCE, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450 on September 2003.

Name:

AMENDMENT AND RESPONSE

MAIL STOP RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the final Office Action mailed July 15, 2003, please amend the aboveidentified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.